

Acknowledgement of Responsibility for Third Party Freight Costs

This letter acknowledges acceptance by Applied Computer Online Services' customer of the following points regarding 3rd party carrier transactions:

Applied Computer Online Services is NOT responsible for any transportation charges should their Customer fail to pay the carrier's freight invoice.

Applied Computer Online Services is NOT responsible for any transportation charges should their Customer's End User fail to pay the carrier's freight invoice.

Applied Computer Online Services is NOT responsible for ANY accessorial charges (including, but not limited to rebill fees, address correction, redelivery, oversized carton, inside delivery, etc) associated with the requested 3rd party shipment.

If bill payment is refused and the carrier issues an invoice to Applied Computer Online Services, Applied Computer Online Services will bill back the Applied Computer Online Services Customer the base charges plus any additional costs or accessories incurred. An administrative fee may also be added to the "bill back". The Customer must pay these invoices and cannot deduct in these cases from future Applied Computer Online Services receivables.

In recognition of the fact that Applied Computer Online Services may receive billing from the carrier at any point in time, and in recognition of the resources required to identify and administer these charges, these charges are payable regardless of the length of time that may have elapsed since the date of original shipment.

In the event invoices submitted to the customer by Applied Computer Online Services remain unpaid, Applied Computer Online Services reserves the right to remove **all** 3rd party capability programmed for the Customer.

Applied Computer Online Services' Customer also acknowledges that Applied Computer Online Services has no liability whatsoever for any loss or damage which occurs in transit for 3rd party shipments.

Authorization (print name): _____

Signature: _____

Title: _____

Customer Company Name: _____

Applied Computer Online Services Account Number: _____

Date: _____